

# Parent & Family Guide





# Welcome to the Flock!

 @salisburyu

  @salisburyuniversity

[www.salisbury.edu/administration/parents-family](http://www.salisbury.edu/administration/parents-family)

# Dear Parents and Families,

We welcome you and your student to the Sea Gull Flock! These next few years will be a time of growth and discovery. Our goal is to assist you and your student during this important transition. The involvement of family members is an essential part to the collegiate experience. Often, when the going gets tough, students seek the help of their family members rather than campus officials who know exactly what to do. This booklet offers you tidbits of information to aid you in assisting your student during their time at Salisbury University. It also provides brief overviews of different offices on campus, as well as information about the local Salisbury area.

We are here to help you, so please do not hesitate to reach out to us.

Best regards,

A handwritten signature in black ink that reads "Stefanie Kasven". The signature is written in a cursive, flowing style.

**Stefanie Kasven**

Assistant Dean for Student Transitions

410-543-6102

[mystudentis@salisbury.edu](mailto:mystudentis@salisbury.edu)

# Academics



The first semester at Salisbury can be very different than high school and, sometimes, even other colleges. An initial drop in performance is not uncommon even for the most accomplished students. Your student may find that their study skills need to be improved to rise to the challenges they encounter in their first semester. Fortunately, there are plenty of resources to help your student find success academically. You can support this rough patch by encouraging your student to utilize such resources as:

- **The Guerrieri Academic Commons** offers many cozy spaces to study, books to be checked out and a friendly staff to help your student with all their research needs.
- **The Center for Student Achievement** offers an array of programs to help your student maximize their academic achievement.
- **The Academic Advising Center** is there to assist your student by helping create a map to graduation.

Additionally, students can meet with their professors by setting up a meeting or attending the professor's office hours. Please encourage your student to utilize these resources proactively, rather than waiting until the last week of the semester.

# FERPA

The Family Educational Rights and Privacy Act of 1974, also known as FERPA or the Buckley Amendment, protects the privacy of student educational records and controls access to them. Under FERPA, students have the right to:

- Annual notification of their privacy rights
- Inspect and review their education records
- Request an amendment to their educational records where appropriate to ensure accuracy
- Limit disclosure of their education records without prior written consent, with the exception of directory information allowed by FERPA
- File a complaint with the U.S. Department of Education concerning alleged failures by the University to comply with the requirements of FERPA

*This information can also be viewed on the Salisbury University website by searching FERPA.*



# Student Life

## **Career Services**

Everyone can benefit from Career Services, as they provide comprehensive services to facilitate self-assessment, skill identification, career exploration, decision-making, career preparation and graduate school selection. Encourage your student to reach out to Career Services throughout their college experience rather than just in their last semester.

[www.salisbury.edu/career-services](http://www.salisbury.edu/career-services) • 410-543-6075

## **Center for Student Involvement and Leadership (CSIL)**

CSIL provides meaningful opportunities for students in campus and community life. Open to all SU students, our organizations offer your student a unique opportunity to connect with campus and the community, all while having tons of fun. CSIL oversees both student clubs and Greek life at Salisbury University.

[www.salisbury.edu/csil](http://www.salisbury.edu/csil) • 410-543-6125

## **Commuter Connections: It's Worth the Trip!**

Do you live on main campus or University Park? If your answer is "no" then you're a commuter student and we are here to help you! Commuter Connections is here to assist you throughout your Salisbury University experience. Whether you are an upperclassman who is living in your first apartment, an area resident who chose SU for college or a non-traditional student who has been out in the world and decided that SU is your next step,

we provide programming, advocacy and resources for all students who are living off campus. We also have Off-Campus Housing Services that is your resource for finding off-campus housing and navigating living in the community.

[www.salisbury.edu/commuterconnections](http://www.salisbury.edu/commuterconnections) • 410-543-6006

## **Disability Resource Center (DRC)**

The Disability Resource Center (DRC) provides guidance, access to resources, and accommodations for undergraduate, graduate and satellite students with documented disabilities. Such disabilities include, but are not limited to, medical conditions, mental health impairments, ADD/ADHD, learning disabilities, mobility/physical limitations, visual impairments/blindness, hard of hearing/deafness, and/or speech and language impairments. The staff of the DRC aim to inform, educate and support students with disabilities in ways that promote access, equity and inclusion.

[www.salisbury.edu/drc](http://www.salisbury.edu/drc) • 410-543-6087

## **Guerrieri Student Union**

The Guerrieri Student Union's mission is to serve the needs of the students, faculty, staff, alumni as well as the local community, whether you come to the GSU to participate in a scheduled event or program, attend a meeting, relax in one of the lounges, play a game of billiards or grab something quick to eat. GSU Events organizes fun and engaging activities in the GSU on a weekly basis. From gaming tournaments, such as pool and ping pong, to trivia and game nights, they offer a little something for everyone.

[www.salisbury.edu/guc](http://www.salisbury.edu/guc) • 410-543-6100

## **Housing and Residence Life**

The Office of Housing and Residence Life's mission is to foster an inclusive community that inspires lifelong learning, responsible living and academic success. The staff of Housing and Residence Life works to cultivate an atmosphere which supports identity development, self-empowerment, intellectual pursuit, celebration of diversity, interpersonal skills and meaningful connections.

[www.salisbury.edu/housing](http://www.salisbury.edu/housing) • 410-543-6040

## **Institute for Public Affairs and Civic Engagement (PACE)**

PACE cultivates a more informed, democratic citizenry that promotes good governance on the campus and local, state and federal levels. PACE serves Salisbury University and its broader communities through curricular and extracurricular programming that supports community engagement and citizenship, education, civic dialogue and fostering an expanded understanding of issues related to the public good.

[www.salisbury.edu/pace](http://www.salisbury.edu/pace) • 410-677-5045

## **Multicultural Student Services**

Multicultural Student Services is here to help SU's multiethnic student population adjust to campus and academic life. The programs and services through Multicultural Student Services reflect the interests and concerns of ethnic students at SU while also enhancing the multicultural experiences of all students.

[www.salisbury.edu/multicultural-students](http://www.salisbury.edu/multicultural-students) • 410-548-4503

## **Office of Institutional Equity (OIE)**

OIE supports and advances the University's commitment to create an inclusive environment, free of discrimination and supportive of all, by leading campus efforts to manage all aspects of the Fair Practices/AA programs, as well as Title IX compliance, and weaves the diversity strategy throughout our campus.

[www.salisbury.edu/equity](http://www.salisbury.edu/equity) • 410-543-6426

## **Office of Student Accountability and Community Standards**

Located within the Dean of Students Office, the staff at the Office of Student Accountability and Community Standards support Salisbury University's educational mission by helping maintain a campus community in which high standards of courtesy and integrity are practiced by every member. Their responsibilities include, but are not limited to, educating members of the campus community about applicable policies, regulations and statuses governing their behavior. Additionally, they work to uphold standards on campus, in the local community and beyond through the investigation and resolution of alleged violations of the University's Code of Community Standards. When resolving conduct cases, the staff encourages learning outcomes, personal responsibility and accountability, as well as responsible decision-making for the future.

[www.salisbury.edu/sacs](http://www.salisbury.edu/sacs) • 410-677-0022

# Money Matters

## Financial Aid

Financing your student's education is one of the most important life decisions you and your student face. The Financial Aid Office at Salisbury University is prepared to assist you in the process of securing the resources necessary to afford your college education. SU students receive funds for college in the form of grants, loans, work-study programs and scholarships. Awards are based on financial need and/or academic ability.

[www.salisbury.edu/admissions/finaid](http://www.salisbury.edu/admissions/finaid)  
410-543-6165

## Cashiers and Accounts Receivable Office

The Cashiers and Accounts Receivable Office is where students can pay - either face-to-face or online - University bills, tuition payment plans, electronic bills and refunds. The student's campus email is their main form of communication with this office. Any questions or concerns regarding payments and/or refunds can be directed to this office.

[www.salisbury.edu/cashiers](http://www.salisbury.edu/cashiers)  
410-543-6060

# Health and Safety



## **SU Police Department (SUPD)**

To enhance the experience of all community members, the SUPD provide professional, competent and compassionate law enforcement services and security. Services provided by the SUPD include registration of valuable items, an escort service and self-defense workshops. The University has a network of emergency phones placed around campus that are in direct contact with SUPD.

[www.salisbury.edu/police](http://www.salisbury.edu/police)  
410-543-6222

## **Student Health Services**

The dedicated staff of Student Health Services strives to treat your student's individual needs. Additionally, they advocate for campus-wide

and community wellness. The Student Health Services staff help promote the success of all students by helping our community to achieve optimal health based on individual needs and diverse characteristics.

[www.salisbury.edu/health](http://www.salisbury.edu/health) • 410-543-6262

## Counseling Center

The Counseling Center staff provides high-quality and professional mental health services, including prevention, assessment and treatment of psychological problems, emotional concerns, or mental condition of individuals or groups. They also aim to provide mental health promotion, education related to early problem detection and intervention, student advocacy, and effective access to services. Their goals are to promote student welfare and psychological well-being, academic success, and a safe and healthy campus community.

[www.salisbury.edu/counseling](http://www.salisbury.edu/counseling) • 410-543-6070

## Maggs Physical Activities Center

Maggs Physical Activities Center is the hub of Salisbury University fitness activities, as it offers

a host of workout options, including a strength room, a cardio room, a pool, a racquetball court and a climbing wall.

[www.salisbury.edu/campusrec](http://www.salisbury.edu/campusrec)

## University Fitness Club

The University Fitness Club is located on east campus near the stadium. The two-story gym is fully equipped with a variety of exercise equipment, racquetball courts and small basketball courts and also offers group exercise classes free for students!

[www.salisbury.edu/fitnessclub](http://www.salisbury.edu/fitnessclub) • 410-677-6716

## SU Cares

SU Cares assists students who may be having difficulty adjusting to college. This includes students who need assistance with a medical withdrawal and re-entering, emergency absences, substance or alcohol concerns, or students in need of referrals to campus or community resources.

[sucares@salisbury.edu](mailto:sucares@salisbury.edu) • 410-543-6080

## Gull Card

The Gull Card is a multi-functional tool that serves as your student's official Salisbury University ID. Each student will be given their Gull Card during Sea Gull Start-Up. All students should carry their Gull Card with them while on campus as it grants them access to their residence hall, computer labs and Maggs Physical Activities Center. Additionally, the Gull Card is used to check out books from the library and purchase meals from on-campus dining facilities.

## Meal Plans

A variety of meal plan options are available for your student. Meal plans may include access to the all-you-can-eat buffet at the Commons and Dining Dollars to use at the satellite dining facilities across campus and at various restaurants in the community. For more information about meal plans please follow the link below.

[www.salisbury.edu/meal-plans](http://www.salisbury.edu/meal-plans)



# Local Resources



## Banks

**PNC:** In a partnership with Salisbury University, there are PNC ATMs on campus as well as a PNC branch located .4 miles from campus. [www.pnc.com](http://www.pnc.com)

## Grocers

**ACME Markets:** 751 S. Salisbury Blvd, Salisbury, MD 21801

**Food Lion:** 206 N. Fruitland Blvd, Fruitland, MD 21826 or  
817 Snow Hill Rd #1, Salisbury, MD 21804

**Walmart:** 409 N. Fruitland Blvd, Salisbury, MD 21801 or  
2702 N. Salisbury Blvd, Salisbury, MD 21801

## Pharmacies/Walk-In Clinics

**CVS:** 1016 S Salisbury Blvd, Salisbury, MD 21801

**Walgreens:** 735 S Salisbury Blvd, Salisbury, MD 21801

**Your Doc's In:** 1135 S Salisbury Blvd #1, Salisbury, MD 21801

**ExpressCare:** 659 S Salisbury Blvd #2, Salisbury, MD 21801

# City of Salisbury

Known as “Maryland’s Coastal College Town,” the city of Salisbury has long been the crossroads of the historic Delmarva Peninsula. With a population of over 32,000, it’s the largest city on the Eastern Shore and one of the fastest growing cities in Maryland, according to city officials. Founded in 1732 and incorporated in 1854, it also is the county seat for Wicomico. The area offers the ideal mix of an urban center, nestled within a scenic rural region, centrally located to major metropolitan areas.

Located just two miles from campus, Downtown Salisbury is a designated Main Street Maryland community, with shops, restaurants and events. You can get downtown via bike, car or even kayak! A trolley service runs between SU and downtown during the semester.

If you’re from out of town, you should take a look at Salisbury’s official webpage at:

**[downtownsbj.com](http://downtownsbj.com)**





# Personalize Your Salisbury Family Experience

**The one-stop shop for your college parent journey.**

- **Only what you need, when you need it**

Campus news and events, and timely, relevant information keeps you connected and focused on success.

- **Web, mobile, newsletters and text messages**

No matter your preference, our parent portal provides a clear and familiar experience to meet your needs.

- **Alerts**

Email alerts notify you of the appropriate times to step in and help out.

- **Share the love**

Share milestones and news with your friends and family through social media.

Login now at:

**[salisbury.campusesp.com](https://salisbury.campusesp.com)**

SU is an Equal Opportunity/AA/Title IX university and provides reasonable accommodation given sufficient notice to the University office or staff sponsoring the event or program. For more information regarding SU's policies and procedures, please visit [www.salisbury.edu/equity](https://www.salisbury.edu/equity).